

# HEALTH & HUMAN SERVICES



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Director of Health  
and Human  
Services

*Partnering with the residents of Sheboygan County to improve health and quality of life through education, building community connections, and empowering all to be their best selves.*



The Sheboygan County Health and Human Services Department is the County's comprehensive health and human service planning and delivery agency organized under Wisconsin Statutes. It provides information and assistance to a diverse consumer base, including individuals facing economic crises, health risks, challenges to child, youth and family wellness, life changes associated with aging, and other needs.



# 2025 Achievements



Achieved a 54% reduction in emergency detentions via the Mobile Crisis Co-Responder program



Earned elite Metastar audit scores (95%) for high-intensity behavioral health services



Awarded the Mental Health America "Bell Seal" at the Gold level for staff support and health



# 2025 YEAR IN REVIEW

In 2025, Health & Human Services expanded innovative, community-based services to reduce reliance on higher-cost systems. The Mobile Crisis Co-Responder Program, which pairs clinicians with law enforcement for trauma-informed response, successfully shifted crisis intervention toward stabilization, resulting in a 54% reduction in Chapter 51 emergency detentions. Simultaneously, Sheboygan County Connect addressed rural transportation barriers, providing 649 rides for veterans and elderly or disabled residents to access medical appointments and essential services. Integrated into the ADRC and funded through ARPA, the program ensures high service standards and has received strong community feedback for supporting health and independence.

Across the department, 2025 accomplishments reflected a focus on accessibility and operational excellence. Highlights include earning the Mental Health America Bell Seal at the Gold level, launching a multilingual video platform to improve support access, and completing a major Child Support scanning project. Behavioral Health achieved the highest statewide scores for evidence-based programs, while Child & Family Services maintained a 99.75% face-to-face compliance rate. From the ADRC's high volume of home-delivered meals to Public Health's expanded Women Infant and Children services and immunization clinics, these efforts demonstrate a continued commitment to community well-being and cross-sector collaboration.

## 2025 BUDGET

Revenues	\$ 53,462,343
Expenses	\$ 56,030,392
Transfers In/Out	\$ 836,095
(Under)/Over Budget	\$ 1,731,954

# 2026 LOOK AHEAD

In 2026, Health & Human Services will focus on strengthening systems for individuals with complex needs while strategically planning for future growth. Key initiatives include long-term physical space planning for expanding state-funded behavioral health programs, completing the Child Support scanning project, and launching a new Community Health Assessment and Improvement Plan with local partners. To improve access and equity, the Department will update its Civil Rights Compliance Plan and strengthen culturally and linguistically appropriate services. Furthermore, Behavioral Health will implement Family Centered Treatment to minimize out-of-home placements, while the Mobile Crisis Co-Responder model will expand countywide through a partnership based at the Sheboygan Falls Police Department.

The Department continues to navigate significant challenges, including sustained growth in referrals for Adult Protective Services, WIC, and intensive behavioral health services. Rising costs for out-of-home care, driven by rate increases and case complexity, coincide with the expiration of ARPA dollars and reductions in Public Health grant funding. In response, the Department remains focused on identifying alternative funding sources and maximizing existing resources. Despite persistent workforce recruitment and retention challenges for both the County and contracted providers, Health & Human Services remains committed to meeting community needs through thoughtful planning, strong partnerships, and fiscal accountability.

